LAST NAME:	FIRST NAME:	M.I.:	
	GENDER:		
STREET ADDRESS:			
	STATE:		
HOME PHONE #:	CELL PHONE #:		
OCCUPATION:	BUSINESS PHONE #:		
SPOUSE'S NAME:	SPOUSE'S PHONE	#:	
PATIENT EMAIL:			
PHARMACY NAME:	ADDRESS:		
CITY:	STATE:	ZIP CODE:	
EMERGENCY INI	FORMATION—IN THE EVENT OF AN EMERG	GENCY PLEASE NOTIFY:	
NAME:	RELATIONSHIP:PHO	NE #:	
	INSURANCE INFORMATON—POLICY HOL	DER:	
NAME OF POLICY HOLDER:	RELATIONSHIP:	DATE OF BIRTH:	
HOW WE	ERE YOU REFERRED?/HOW DID YOU FIND (	OUR PRACTICE?	
□INSURANCE PLAN □IN □PHYSICIAN/HOSPITAL(NAME)	NTERNET SEARCH □FRIEND/RELAT □OTHER_	TIVE	
	REATMENT/AUTHORIZATION FOR RELEASE NANCIAL POLICY, RECEIPT OF PRIVACY NO		
deemed necessary by the physician or	ent that may be required during my office visit.  physician assistant during the visit. I understar hat it is necessary to perform a nasal endoscop	nd that I am seeking care from a specialist in	
· · · · · · · · · · · · · · · · · · ·	Associates to release to my insurance company of any treatment or examination rendered to m		
· · · · · · · · · · · · · · · · · · ·	company to pay directly to University Head and services, by reason of such treatments or service writing.		
-I understand that I am directly respon my deductible and co-insurance. (See	nsible for services rendered which are not paid payment policy for more details.)	by insurance, including charges allocated to	
	the information contained on this Patient Regist the event of any changes in the information co		
https://www.midwestsinuscenter.com/	with a copy of University Head and Neck Associate.  The notice provides detailed information abou. I understand the privacy practices described in	it how the practice may use and disclose a	
X PATIENT OR LEGAL GUARDIAN SIGN	 NATURE	DATE	

# **HIPAA Disclosure and Communication Form**

Patient Name:	Date	e of Birth:
Address:		
		ne Phone No
Email Address:		-
Midwest Sinus Center Physic	ian:	
May we identify ourselves ov	er the phone?  Yes  No	May we leave messages? ☐ Yes ☐ No
	e to Midwest Sinus Center sending	g you text messages regarding your
reply STOP at any time to opi	out of text messages. Reply HELL	ps://www.midwestsinuscenter.com/. You can P for customer care information, or call us at ly. Messaging frequency will vary.
(appointments, lab/imaging re		above to release my medical information. ications, surgeries, etc.) via postal mail, ds:
Name:	Phone:	Relationship:
Name:	Phone:	Relationship:
Name:	Phone:	Relationship:
Name:		Relationship:
Name:		Relationship:
I further release my medical i	nformation to the following physi	cians, clinics, and/or hospitals:
Doctor:	Clinic:	Phone:
Signature:	]	Date:
	University Hea	d and
	THE	



#### UNIVERSITY HEAD AND NECK ASSOCIATES' PAYMENT/BILLING POLICY

We want to thank you for choosing our practice for your Ears, Nose and Throat care. It is important to us that you are fully informed of our payment policy.

#### PAYMENT EXPECTED AT TIME OF SERVICE:

Payment is required at the time services are rendered unless other arrangements have been made in advance. This includes applicable co-insurance and co-payments for participating insurance companies. University Head and Neck Associates, S. C. ("UHANA") accepts cash, VISA, MasterCard and Discover. There is a service charge of \$25.00 for returned checks.

Patients with an outstanding balance of 90 days or more must make arrangements for payment prior to scheduling appointments.

If your account is forwarded to collections by UHANA there will be a charge of \$50 to cover administrative expenses incurred in submitting a claim to a collection agency, in addition to any amount owing.

#### **REFUNDS:**

Patient/guarantor credits in amounts less than \$50 may be retained on account to be credited toward future balances unless a written request for a refund is received. Amounts of \$50 or greater will be automatically refunded to the patient/guarantor.

## **INSURANCE:**

It is the patient's responsibility to provide their current insurance card and or referral at the time of service. If you fail to provide your current insurance/referral information, it may be necessary to reschedule your appointment. We bill participating insurance companies as a courtesy to you. You are expected to pay your co-payments at the time of service. If we have not received payment from your insurance company or if payment is denied within 45 days of the date of service, you will be expected to pay the balance in full. You are responsible for ensuring all charges are paid whether by you or by your insurance carrier.

Please note your insurance plan determines your co-pay/co-insurance/deductible; your plan also determines what services it covers and does not cover. Your Explanation of Benefits should outline this information.

#### **MANAGED CARE:**

If you are enrolled in a managed care insurance plan (i.e. PPPG, HMO) you must receive a referral from your primary care physician before seeing a specialist. Retroactive referrals are not always a guarantee for payment.

#### MEDICAL EXPENSES RELATING TO A CLAIM AGAINST A THIRD PARTY:

Patients shall be financially responsible for medical services related to any accident, personal injury, or worker's compensation claim. It is also the patient's responsibility to notify UHANA if the service is due to such incidents. While we will assist our patients to the extent possible in such situations, UHANA does not bill any third-party insurer.

### DISABILITY/FMLA/INSURANCE/ OTHER THIRD-PARTY FORMS:

A minimum \$25.00 flat fee, pre-paid will be charged for completion of standard, shorter forms. For more extensive or complicated forms, our providers may charge a higher fee. Please allow 7-10 business days for them to be completed.

I have read and understand the Payment Policy of UHANA. I agree to also agree that if my account must be sent to a collection agency, in ade fee.	•
Printed Name	
Signature of insured or authorized representative	Date



## **University Head and Neck Associates**



# 24 Hour Cancellation & "No Show" Fee Policy

As a practice, our goal is to offer the best possible care to our patients, and we recognize that everyone's time is valuable. We understand that circumstances may arise which make it impossible for you to keep your scheduled appointment.

While we are understanding of such circumstances, we do require that you provide a 24-hour notice if you are unable to keep your appointment. Each time a patient misses an appointment without proper notice, another patient is prevented from receiving care.

Therefore, the physicians of University Head and Neck Associates reserve the right, at their discretion, to charge a fee of \$50.00 for all missed appointments not cancelled within a 24 hour advance notice period ("No Shows"), unless there is a compelling reason for the failure to give notice.

If you fail to provide a 24-hour notice of cancellation of an **in-office procedure** that has been scheduled in advance of your appointment, we reserve the right, at our discretion, to charge a No Show fee of \$100.00, unless there is a compelling reason for failure to give notice.

If you fail to provide a 24-hour notice of cancellation of an **in-hospital or in-surgical center procedure** that has been scheduled in advance of your appointment, we reserve the right, at our discretion, to charge a No Show fee of \$250.00, unless there is a compelling reason for failure to give notice.

No Show fees will be billed to the patient. These fees are not covered by insurance and must be paid prior to your next appointment. Multiple No Shows in any 12-month period may result in termination from our practice.

Thank you for your understanding and cooperation as we strive to best serve the needs of all our patients.

By signing below, you acknowledge that you have received this notice and understand this policy.

Printed Name	Date	
Signature		